

**Patient Safety and
Quality Masterclass**

25-27 April 2022
Stavanger, Norway



European Society of
Anaesthesiology and
Intensive Care

Day 1 - 25 April 2022

Monday, 25 April
09:00 - 09:30 **Registration**

Monday, 25 April
09:30 - 10:00 **Introduction Round**
Interactive Group Discussion

Faculty

Daniel Arnal-Velasco (Alcorcon, Spain)
Johannes Wacker (Zürich, Switzerland)
Christopher Neuhaus (Heidelberg, Germany)
Michael St. Pierre (Erlangen, Germany)
Jamie King (Toronto, Canada)
Peter Dieckmann (Herlev, Denmark)
Dag Erik Lutnæs (Stavanger, Norway)

Monday, 25 April
10:00 - 11:00 **Human Error: Do 'Bad Apples' exist?**

Faculty

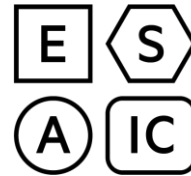
Christopher Neuhaus (Heidelberg, Germany)
Michael St. Pierre (Erlangen, Germany)

Monday, 25 April
11:00 - 11:15 **Coffee Break**

Monday, 25 April
11:15 - 11:45 **Safety Science 101: Schools of thought**

Faculty

Christopher Neuhaus (Heidelberg, Germany)
Michael St. Pierre (Erlangen, Germany)



Monday, 25 April 11:45 - 12:30 **Human Factor I: Working with others in healthcare**

Faculty

Peter Dieckmann (Herlev, Denmark)

Monday, 25 April 12:30 - 13:00 **Safety Science 102: NAT vs. HRO**

Faculty

Christopher Neuhaus (Heidelberg, Germany)
Michael St. Pierre (Erlangen, Germany)

Monday, 25 April 13:00 - 14:00 **Lunch Break**

Monday, 25 April 14:00 - 14:45 **Human Factor II : Fatigue, Limitations and Psychology**

Faculty

Peter Dieckmann (Herlev, Denmark)

Monday, 25 April 14:45 - 15:15 **Safety Science 103: Drift**

Faculty

Christopher Neuhaus (Heidelberg, Germany)
Michael St. Pierre (Erlangen, Germany)

Monday, 25 April 15:15 - 16:00 **Human Factor III : Cognitive Aids and work-as-imagined**

Faculty

Michael St. Pierre (Erlangen, Germany)
Peter Dieckmann (Herlev, Denmark)

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Monday, 25 April **Coffee break**
16:00 - 16:30

Monday, 25 April **Safety Science 104: Resilience Engineering**
16:30 - 17:00

Faculty

Christopher Neuhaus (Heidelberg, Germany)
Michael St. Pierre (Erlangen, Germany)

Monday, 25 April **The patient's perspective: Testimonial**
17:00 - 17:30

Faculty

Jamie King (Toronto, Canada)

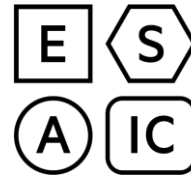
Monday, 25 April **Day 1 Summary**
17:30 - 17:45

Faculty

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Day 2 – 26 April 2022

Tuesday, 26 April
09:00 - 09:30 **Welcome back Q&A**

Faculty

Daniel Arnal-Velasco (Alcorcon, Spain)
Johannes Wacker (Zürich, Switzerland)
Christopher Neuhaus (Heidelberg, Germany)
Michael St. Pierre (Erlangen, Germany)
Jamie King (Toronto, Canada)
Peter Dieckmann (Herlev, Denmark)
Dag Erik Lutnæs (Stavanger, Norway)

Tuesday, 26 April
09:30 - 11:00 **Parallel Group Session I**
W1: Crew Resource Management

Faculty

Peter Dieckmann (Herlev, Denmark)

Tuesday, 26 April
09:30 - 11:00 **Parallel Group Session I**
W2: System Analysis

Faculty

Daniel Arnal-Velasco (Alcorcon, Spain)
Johannes Wacker (Zürich, Switzerland)

Tuesday, 26 April
11:00 - 11:30 **Coffee Break**

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Tuesday, 26 April
11:30 - 13:00

Parallel Group Session II

W1: Crew Resource Management

Faculty

Peter Dieckmann (Herlev, Denmark)

Tuesday, 26 April
11:30 - 13:00

Parallel Group Session II

W2: System Analysis

Faculty

Daniel Arnal-Velasco (Alcorcon, Spain)

Johannes Wacker (Zürich, Switzerland)

Tuesday, 26 April
13:00 - 14:00

Lunch Break

Tuesday, 26 April
14:00 - 15:00

Quality Workshop I

Faculty

Johannes Wacker (Zürich, Switzerland)

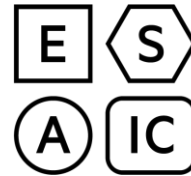
Daniel Arnal-Velasco (Alcorcon, Spain)

Tuesday, 26 April
15:00 - 15:15

Break

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Tuesday, 26 April
15:15 - 16:15 **Quality workshop II**

Faculty

Daniel Arnal-Velasco (Alcorcon, Spain)
Johannes Wacker (Zürich, Switzerland)

Tuesday, 26 April
16:15 - 16:45 **Coffee Break**

Tuesday, 26 April
16:45 - 17:30 **Pro-Con Debate: Evidence-Based Patient Safety**

Do we need evidence for patient safety interventions?

Faculty

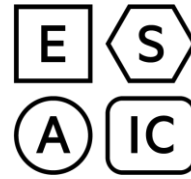
Johannes Wacker (Zürich, Switzerland)
Daniel Arnal-Velasco (Alcorcon, Spain)

Tuesday, 26 April
17:30 - 18:30 **Communication and Connection Workshop**

Faculty

Jamie King (Toronto, Canada)

Day 2 (evening) - Course Dinner



Day 3 – 27 April 2022

Wednesday, 27
April
08:30 - 09:30

Welcome back Q&A

Split Groups

Simulation of a Critical Incident

Split Groups

Faculty

Daniel Arnal-Velasco (Alcorcon, Spain)
Johannes Wacker (Zürich, Switzerland)
Christopher Neuhaus (Heidelberg, Germany)
Michael St. Pierre (Erlangen, Germany)
Jamie King (Toronto, Canada)
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Wednesday, 27
April
09:30 - 10:00

Crisis task force: analysis of the event

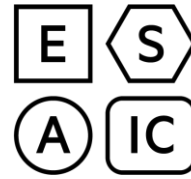
Split Groups

Faculty

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Peter Dieckmann (Herlev, Denmark)
Dag Erik Lutnæs (Stavanger, Norway)

Wednesday, 27
April
10:00 - 10:15

Coffee Break



Wednesday, 27
April
10:15 - 11:00

Parallel Group Session III

W4: Disclosing an event to family (w/ actor)

Faculty

Daniel Arnal-Velasco (Alcorcon, Spain)
Jamie King (Toronto, Canada)

Wednesday, 27
April
10:15 - 11:00

Parallel Group Session III

W5: Care of the second victim. General considerations

Faculty

Christopher Neuhaus (Heidelberg, Germany)

Wednesday, 27
April
11:00 - 11:45

Parallel Group Session IV

W4: Disclosing an event to family (w/ actor)

Faculty

Daniel Arnal-Velasco (Alcorcon, Spain)
Jamie King (Toronto, Canada)

Wednesday, 27
April
11:00 - 11:45

Parallel Group Session IV

W5: Care of the second victim. General considerations

Faculty

Christopher Neuhaus (Heidelberg, Germany)

Wednesday, 27
April
11:45 - 12:15

Improvement Planning (groups)

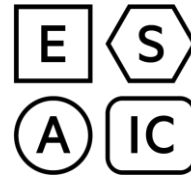
Interactive Group Discussion

Faculty

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Wednesday, 27
April
12:15 - 13:15

Leadership in Patient Safety

Faculty

Christopher Neuhaus (Heidelberg, Germany)

Wednesday, 27
April
13:15 - 13:45

Q&A, Summary, Feedback

Interactive Group Discussion

Faculty

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Michael St. Pierre (Erlangen, Germany)
Jamie King (Toronto, Canada)
Peter Dieckmann (Herlev, Denmark)
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Course End